



PRODUCT WARRANTY AND MAINTENANCE GUIDE October12

WARRANTY

- **10 Years on ColorMAX® Boundary Fencing** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- **10 Years on TimberSLAT™** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- **5 Years on ColorMAX® Gates** against rusting or peeling of powder coating (not within 1km from ocean or splash distance (1.5m) from salt water pool)
- **5 Years on DuraBOND®** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- **3 Years on Pre Gal** (not within 1km from ocean or splash distance(1.5m) from a salt water pool)
- **2 Years on Hot Dipped Gal, Aluminium, Glass with aluminium frame & posts** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- **3 Years on Automatic Motors and Hardware *conditions apply** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- **5 Years on Shades** on all components fabric, structure and motor (not within 1km from ocean or splash distance (1.5m) from a salt water pool)

MAINTENANCE GUIDE

- Avoid earth or soil coming in contact with the fence.
- Automation of sliding gates, track and rack must be clear of debris – ie; stones, leaves, sand etc.
- Check drainage holes occasionally for any blockages.
- Fertilizers and garden chemicals should not be used in or around fences to limit contact.
- Slope all concrete away from post to limit any water build up around base of post.
- All fences and gates should be cleaned on a regular basis (monthly) with a soft brush and a mild detergent solution. Do not use harsh abrasive products.
- In a salt water pool application the fencing should be washed down after each swim.
- Materials should not be leaned or stacked against the fence to avoid the fencing being pushed out of alignment.
- Where ball bearing hinges are installed they should be oiled regularly (3 monthly).
- Automation of swing gates, support and pivot of motor must be oiled regularly (3 monthly).
- Metal filings from self drilling screws, rivet shanks and other steel particles must be removed immediately to avoid rust and staining. Angle grinders should not be used to cut fencing.
- Aluminium posts should not be set directly into rapid or quick setting concrete. Posts should be insulated to avoid direct contact with these products as additive reacts with aluminium.
- Shades for regular care and maintenance, excessive dirt should be washed from fabric using a soft brush, spray with warm water, (not exceeding 40°) and air dry.

Warranty applies only if above maintenance procedures are adhered to. Ball bearing hinges and automated motors will fail if not oiled as recommended and warranty will be void. Use of heavy cleaners such as brick acid will void warranty. Animal urine will void warranty. On inspection any build up of salt voids warranty as this indicates no maintenance. Proof of purchase will be required prior to admission of any warranty claim. Powder coat decorative finishes enhance the appearance of your fence and will incur natural fading over time from UV; this is not covered by warranty. *12months with further 2years return to base manufacturers fault
 Previous Versions: Aug04,Jan05,Sept05,Oct05,Sept06, Jan09, March11, August11, March12.

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